



Date: 12 August, 2023

**OFFICE ORDER**  
**The Grievances Redressal Cell**

The Grievances Redressal Cell (GRC) is responsible to settle any type of grievances raised by the students, teachers, and non-teaching staff of the college. The committee is also authorized to initiate suo moto proceedings. It sometimes functions in tandem with the Discipline Committee and the Internal Complaints Cell, depending on the nature of the complaint, and membership of these three might overlap. Below shared is the GRC of 2023-24. The Committee members are expected to fulfill the responsibilities in the unbiased and fair manner.

S. No.	Name	Designation	Role
1	Dr. Shivani Kapoor	Director & Professor	Convenor
2	Dr. Kriti Gulati	Professor	Member
3	Dr. Pradeep Bhardwaj	Professor	Member
4	Ms. Snigdha Chowdhary	Assistant Professor	Member
5	Prof. Vandana Arora Sethi	Group Director	External Member
6	Mr. Manohar Thairani	President	Adjudication Authority

**Functions and Responsibilities**

- The Grievance Redressal Committee shall consider only individual grievances of specific nature of staff and students of the Institute raised individually by the concerned aggrieved employee/ student of the Institute.
- The Grievance Redressal Committee shall not consider any grievance of general applicability or of collective nature of raised collectively by more than one employee/ student.

- After receiving any application, the Committee will decide on the merit of case regarding scope of further discussion.

  
Director

Lloyd Business School,  
Greater Noida

**CC to:**

1. President Office, for kind information
2. Group Director Office, for kind information
3. Director Office, for kind information
4. All Committee Members
5. Office File